

# Douglas Da Silva

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## Education

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### University of Wisconsin-Madison

Bachelor of Science, Economics; Minor in Digital Studies  
CeO, BANNER, and Wentcher Foundation Scholar

**Madison, WI**

*May 2026*

## Experience

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### Family Dollar

*Customer Service Representative*

**Chicago, IL**

*June 2023-August 2025*

- Ensured a positive shopping experience by assisting more than 150 customers daily with product inquiries, purchases, returns, and transactions while maintaining a 100% cash register accuracy
- Managed merchandising, shelf restocking, and store organization to maintain efficient retail operations and a welcoming environment to customers.
- Collaborated with management to support daily store functions and maintain compliance with company policy

### Greater Chicago Food Depository

*Food Justice Leadership Program- Volunteer Coordinator*

**Chicago, IL**

*June 2018-August 2022*

- Recruited, trained, and supervised large groups of volunteers supporting community food distribution programs
- Coordinated volunteer schedules and operations to ensure efficient food distribution to underserved communities across the Chicagoland area
- Maintained volunteer records and participation data for organizational reporting and program evaluation

## Professional Development & Extracurriculars

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### Deliberation Dinners

*Participant*

**Madison, WI**

*November 2025-March 2026*

- Participated in five facilitated discussions on controversial social and policy issues, strengthening critical thinking and communications skills
- Engaged respectfully with nine other students holding opposing viewpoints to foster dialogue and understanding

### Association of Latino Professionals for America (ALPFA)

*Active Member*

**Madison, WI**

*September 2025-Present*

- Connected with a national network dedicated to advancing Latino students and professionals in business, economics, and related fields
- Participated in workshops, professional development programs, and career-focused events to strengthen leadership, communication, and workplace readiness skills

### BRASA Brazilian Student Association

*Active Member*

**Madison, WI**

*September 2024-Present*

- Collaborated with Brazilian peers to promote Brazilian culture, support other students, and participate in events that foster community engagement
- Strengthened Portuguese language proficiency and intercultural communication skills through immersion and consistent involvement in cultural and social activities

### Economics Student Association

*Active Member*

**Madison, WI**

*September 2023-Present*

- Participated in discussions, workshops, and events to deepen understanding of economic concepts and applications
- Networked with economics majors and professionals to exchange ideas, explore opportunities, and gain insights

## Skills

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**Technical:** Proficient in Stata, Microsoft Office (Excel, Word, Powerpoint), Canva, and Adobe Creative Tools; Working Proficiency in R-Studio, SQL, and Tableau

**Languages Spoken:** Spanish, Portuguese